

Information Duty in case of contracts in electronic commerce

(Informationspflichten bei Verträgen im elektronischen Geschäftsverkehr gem. § 312i BGB i. V. m. Art. 246c EGBGB (Vertrag im elektronischen Geschäftsverkehr))

We herewith inform you as follows:

No. 1: Individual technical steps leading to the conclusion of a contract

In deviation from § 2 of our General Terms and Conditions of Sale – which in all other respects become an integral part of the contract – the following shall apply with regard to a conclusion of a contract via this online shop.

- (1) The presentation and advertising of products in our online shop do not constitute a binding offer for the conclusion of a contract.
- (2) By sending an order via the online shop by clicking the button „PLACE ORDER“, you place a legally binding order. You are bound to the order for the duration of two (2) weeks after placing the same.
- (3) We will confirm receipt of your order placed via our online shop immediately by e-mail. This e-mail shall not constitute a binding acceptance of the order, unless it simultaneously contains a declaration of acceptance of the order.
- (4) A contract shall only be concluded if we accept your order by sending an order confirmation, and/or through delivery of the ordered products.
- (5) If the delivery of your ordered products is not possible, for instance if the respective products are not available, we refrain from an acceptance of the order. In this case a contract shall not be concluded. We will inform you without delay and return any payments made immediately.

No. 2: Storage and accessibility of the contract text

We will save the contract text and send you the data to your order by e-mail. You can also access our General Terms and Conditions of Sale at any time under the URL:
<http://www.hengst.com/en/legal/agb>.

No. 3 Recognition and correction input errors

Until you click the button „PLACE ORDER“ you can – at any time - amend all your input data to your order placed via the online shop. You can verify and amend the number of items placed in the „CART“ and also add further items by using the button „CONTINUE SHOPPING“. In the „CHECK OUT“ section you can edit your purchase order number (so-called “PO number”) as well as your delivery address by using the “pen-button”.

No. 4: Languages

The languages available to conclude the contract are German and English.